

Where Prevention Meets Peace of Mind

Protect Your Equipment Investment Unit with Preventative Maintenance



Extend

Equipment Lifespan



Reduce

Emergency Repairs



Protect

Warranty Policies



Maintain

Peak Functionality

WHY IS ANNUAL SERVICING ESSENTIAL?

Annual servicing isn't just a recommendation — it's a critical requirement for ensuring safety, legal compliance, and long-term reliability.



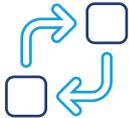
Without Regular Maintenance, You Risk:

- × Unexpected and costly breakdowns
- × Disruptions to your practice
- × Voided warranty coverage
- × Premature wear and reduced equipment lifespan

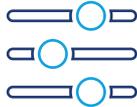
Ensure your preventative maintenance is completed by certified technicians using genuine parts. Relying on non-certified technicians or non-genuine parts may void your factory warranty.

WHAT'S INCLUDED IN PREVENTATIVE MAINTENANCE?

Our certified technicians will carry out a comprehensive maintenance check, including:



Replacement of serviceable components



Fine-tuning: adjustments and calibrations



Firmware and Software Updates*



Inspection of safety mechanisms



Cleaning collection tanks



Retention checks on console arms



Lubrication of all moving parts



Full system testing and functionality checks

POST-SERVICE: LABOUR WARRANTY, SUPPORT & TRAINING

- ✓ Full functional test after every service to ensure optimal performance
- ✓ Tailored care advice and hands-on staff training to keep equipment running smoothly
- ✓ Clinics with a Preventative Maintenance Contract receive an exclusive 12-month extended labour warranty; giving you confidence and peace of mind.

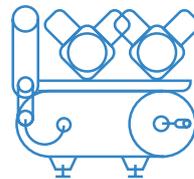
SCHEDULE FOR SUCCESS: PEACE OF MIND, TAILORED TO YOUR PRACTICE

We offer flexible, pre-scheduled maintenance appointments tailored to your practice, minimising disruptions and keeping daily operations running smoothly.

PREVENTATIVE MAINTENANCE PACKAGES & BENEFITS

- √ 1, 3 & 5 package options exclusively available for brand-new treatment units, dental chairs and plant room equipment.
- √ No hidden costs
- √ Financing available with your equipment purchase
- √ All labor, parts and factory service kit covered throughout the term of your plan
- √ Factory-certified technicians and genuine parts: ensuring full compliance with warranty conditions.

PROTECT YOUR EQUIPMENT - PEACE OF MIND, BUILT IN



Treatment Units & Chairs + imaging + Plant Room Equipment

[Sign Up For Our 5-Year PM Program](#)

EXPLORE OUR PREVENTATIVE MAINTENANCE PACKAGES
SCAN THE QR CODE TO REQUEST A QUOTE TODAY



BACKED BY AUSTRALIA'S LARGEST IN-HOUSE TECHNICAL & DIGITAL IMAGING SUPPORT TEAM

At Henry Schein, we support your practice throughout the life of your technology with tailored maintenance programs, a dedicated helpdesk, and over 100 years of combined factory-trained expertise — delivering reliability, confidence, and peace of mind.

CONTACT EQUIPMENT SERVICE HOTLINE

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